

Fraud Type	Cases Closed	No Evidence of Fraud	Customer Error / Incorrect Discount	Fraud Proven/ Prevented*	Total due to be repaid to TMBC	Increase In liability (annual amount)	No of Penalty Charges	Total £ Penalty charge
Housing	6	5	0	1	£0.00	£0.00	0	£0.00
Council Tax Reduction	14	8	5	1	£9,856.80	£6,526.51	2	£140.00
SPD	366	275	89	2	£42,454.50	£39,316.29	66	£4,620.00
SPD & CTR	4	3	0	1	£0.00	£0.00	0	£0.00
NNDR	1	1	0	0	£0.00	£0.00	0	£0.00
DHP	1	0	0	1	£0.00	£0.00	0	£0.00
New HB Claim	2	0	0	2	£0.00	£0.00	0	£0.00
Chargebacks	2	2	0	0	£0.00	£0.00	0	£0.00
	396	294	94	8	£52,311.30	£45,842.80	68	£4,760.00

For the 8 cases where fraud was proven or prevented 4 cautions were issued, the remaining cases were prevented and therefore no sanction can be applied, we do not currently place a monetary value on these. The 2 chargeback cases resulted in the original liability for Council Tax being re-paid by the account holder.